

# IS YOUR HOSPITAL BOARD ON BOARD FOR PATIENT SAFETY?

*It's not enough for medical professionals and administrators to commit to patient safety and quality improvement initiatives in their hospitals.*

***Governing boards must also be involved to keep this critical work on track and moving forward. But, moving forward also means monitoring quality and sometimes having uncomfortable conversations with physicians, hospital leaders, other trustees and even patients.***

**On Board for Patient Safety  
Monday, April 26, 2010  
9 a.m. to 4 p.m.  
Hilton Columbus at Easton**

This seminar will provide the attendees with proven methods to develop and use effective dashboards to monitor quality improvement. Attendees will leave the seminar with new approaches to leading the uncomfortable conversations that advance the hospital board's commitment to quality improvement and patient safety. Your hospital board team will be ready to move your hospital to the forefront of patient-focused excellence.

Participants will hear national experts, review cases, and enjoy work sessions. Presenters include:

- ◆ Jamie Orlikoff, President, Orlikoff and Associates, Inc.
- ◆ Lee Carter, former board chair, Cincinnati Children's Hospital Medical Center

This invitation is open to hospital teams comprised of trustees (especially board chairs, vice chairs and board quality leaders), chief medical officers, physicians who lead clinical quality efforts and CEOs. Attendance is limited, so register early to ensure space for your team.

We have reserved a block of rooms at the Hilton @ Easton for the night of April 25, 2010. If you need an overnight room, please make reservations directly with the Hilton at 614-414-5000. The group rate is \$169.00 plus applicable taxes, and you must reference OHA to get this group rate. Cut-off date for this rate is 4/4/10.

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**9 a.m. to 4 p.m.**

**AGENDA**

- 8:30 a.m. Check in
- 9:00 a.m. Welcome
- 9:15 a.m. **Why Boards, Why Now?** Jamie Orlikoff
- 10:15 a.m. Break
- 10:30 a.m. **What the Best Boards Do!** Lee Carter
- 11:30 a.m. Questions & Answers, Team Discussion
- 12:00 p.m. Lunch
- 12:45 p.m. **Managing Uncomfortable Conversations** Jamie Orlikoff
- 2:00 p.m. Questions & Answers, Team Discussion
- 2:30 p.m. Break
- 2:45 p.m. **Using Dashboards to Improve Quality** Lee Carter
- 3:30 p.m. Questions & Answers, Team Discussion
- 3:50 p.m. Closing

Once your hospital team is registered, pre-meeting materials and directions to Hilton Columbus at Easton will be provided.

Registration fee is \$80 per person, or \$350 for a team of 5 people. Registrants over 5 will be charged \$70 per person, with a maximum of 8 representatives from your organization.