

Medicaid Managed Care Weekly

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<http://jfs.ohio.gov/ohp/bmhc/index.stm>

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Managed Care Clinical Performance for Covered Families and Children

ODJFS recently issued a report summarizing the clinical performance of Medicaid managed care plans (MCPs) for calendar year 2005. Following are some highlights from the 2005 Clinical Performance Measures Report.

Pregnant and Post-partum Women

For the third consecutive year in Medicaid managed care, more pregnant women received prenatal visits. Specifically, 62 percent of women who gave birth in 2005 received at least 81 percent of their recommended prenatal care visits. Ohio's rate of 62 percent exceeds the national average of 51 percent. Eighty-five percent of women also began their prenatal care during the first trimester of pregnancy.

In terms of post-partum visits (between 21 – 56 days after delivery), Ohio's rate remained at 52 percent, the same as in 2004. This percentage is slightly below the national average of 56 percent, making this an area that ODJFS and managed care plans have targeted for improvement.

Treatment for Diabetes

For the second consecutive year, more managed care enrollees with diabetes received comprehensive medical treatment for their condition.

Healthcare for Children

The percentage of 15 month old children who received a well-child visit increased from 43 to 46 percent. This increase moved Ohio above the national average of 45 percent. For children 12-21 years old, the rate remained stable from 2004 at 36 percent.

For the third consecutive year, more children visited the dentist. Forty-six percent of all managed care enrolled children and adolescents had an annual dental visit.

Also for the third consecutive year, the percentage of young children tested for lead poisoning went up. The percentage of one year olds who received blood screening for lead increased from 43 to 46, and the percentage of two year olds tested went from 24 to 27 percent.

View the full report here:

<http://jfs.ohio.gov/OHP/bmhc/con-man-care-reports.stm>

What is Patient Encounter Data?

The clinical quality measures described above were calculated using "patient encounter data" submitted as claims for service by health care providers to Medicaid managed care plans (MCPs), who in turn, submit it to ODJFS. Encounter data is a record of each claim for Medicaid services provided to managed care enrollees. Health care providers submit encounter data to MCPs to document their claim for payment for health care services provided. ODJFS reviews this data for accuracy, completeness, and timeliness. The data is validated by comparing it against an expected volume for various categories of health care services provided to Medicaid consumers. If encounter data for certain services or from certain MCPs is not within minimum thresholds, staff work with the MCP to explore possible causes and to correct the data. Encounter data is a very important tool in monitoring the health care activity that is occurring with Medicaid managed care enrollees.

A Care Management Success Story

ODJFS staff recently became aware of the following success story involving the care management activities of one of Ohio's Medicaid managed care plans. In arranging medical care for a middle-aged man with cancer of the neck and tonsils, the case manager became aware that this man had little money to spare for transportation and was in jeopardy of having his electricity turned off due to lack of payment. Recognizing the negative impact of this not only on the Medicaid consumer, but also his disabled wife and young child, the case manager arranged for a substantial charitable payment toward the family's electric bill and obtained medical documentation to assure the electricity would not be shut off in the future. She also arranged transportation for the consumer to all of his cancer clinic visits and for weekly groceries and nutrition supplements to be delivered by the local cancer clinic.